



# **TRAUMATIC BRAIN INJURY WAIVER (TBIW)**

## **QUARTERLY PROVIDER MEETING**

**FLATWOODS, WEST VIRGINIA  
JANUARY 17, 2019  
10:00 A.M. - 3:00 P.M.  
FLATWOODS, WEST VIRGINIA**



# AGENDA

- Welcome
- Bureau for Medical Services (BMS) Update
- KEPRO Update
- 2019 On-site Provider Review-Process and Review Tool changes

## **Afternoon Training Session:**

- Co-Occurring Depression and TBI, Sara Fitzwater Miller, MPH, CBIST- CED TBI
- Post Traumatic Brain Injury and QPR: A Suicide Prevention Model, Hope Siler, MSW
- Questions and Wrap-Up



# **BMS Update**

*--Teresa McDonough, BMS*



## BMS UPDATE

- Total participant enrollment since February 2012-November 2018: **146**
- Total number of participants enrolled as of November 2018: **78**
- Managed enrollment list as of December 2018: **3**



## BMS UPDATE (CONT.)

- Electronic Visit Verification (EVV)
- Conflict Free Case Management (CFCM)



## BMS UPDATE (CONT.)

- Take Me Home-Pre Transition Services Available under the TBIW effective January 1<sup>st</sup> 2019:  
***Pre Transition Case Management***  
***Community Transition Services***

TBIW Case Manager's will use the **Interim Service Plan** format for Service Planning for Targeted TMH applicants transitioning with the TBI Waiver Program



# KEPRO Update

-- *Barbara Recknagel,*  
*KEPRO*



# INCIDENT MANAGEMENT REMINDERS

- A **No Incident Report** must be completed in the West Virginia Incident Management System (WV IMS) every month when applicable. (512.4.1 Reporting Requirements, Incident Management Documentation and Investigation Procedures)
- Programming issues, identified at the system launch have been addressed that will allow you to complete the No Incident Report for each program (TBIW, ADW, IDDW, PCS) you serve.



# APPROVED INTERNET PROVIDERS FOR TRAINING

- KEPRO as the UMC is responsible to screen and approve internet based training options for the TBI Waiver Program.
- BoSS as the OA is responsible to screen and approve internet based training options for the AD Waiver and Personal Care Services Program.
- Every effort will be made to be as consistent as possible, however, Traditional and Personal Options should not use the BoSS approved Internet for the TBI Waiver Program.



# 2019 ONSITE PROVIDER RETROSPECTIVE REVIEW PROCESS

Prior to the arrival of KEPRO Provider Educator(s), providers should prepare by:

- Having copies of written policies and procedures; Competency-based curriculum; Trainer personnel file; **copy of signed Conflict of Interest Statement for the agency director**, Incident Management reports for the past year, **WV CARES Registry Recheck Log reports**



# 2019 ONSITE PROVIDER RETROSPECTIVE REVIEW PROCESS CONT.

On the final day of the review, a final exit interview occurs. **Policy Section 512.2.3.4 requires the UMC to conduct the face to face exit summation with agency director.**

Typically, the reviewers explain the systemic issues and any remaining case-specific issues.



# 2019 ONSITE PROVIDER RETROSPECTIVE REVIEW TOOL

Minor changes to Review Tool Section Qualified Personnel:

- A copy of the fitness determination was in the applicant's personnel file ( Hires 1/2016 and forward)
- Documentation exist that monthly registry rechecks with potential negative findings were researched
- Initial and Annual CPR verification added: If internet provider used: was it an approved provider and was proof of skills documentation evident



## QUALIFIED PERSONNEL CONT.

- Training Documentation for internet-based training included the employee's name, the name of the internet provider/trainer and either a certificate or other documentation proving successful completion was evident.
- **Removed** the requirement for Transcript for-Case Managers



# INCIDENT REPORTING

Minor changes to Review Tool Section Incident Reporting:

- Added the effective date of 7/2018 for TBIW providers use of the WV IMS



# TBIW RETROSPECTIVE REVIEW PROCESS AND TOOL

Any questions about the changes to the process or the tool?



## CEU TRAINING EVENT-1:00 PM

- 1:00-2:00 PM-Co-Occurring Depression and TBI, Sara Fitzwater Miller, MPH, CBIST- CED TBI
- 2:00-3:00 PM-Post Traumatic Brain Injury and QPR: A Suicide Prevention Model, Hope Siler, MSW



# CONTACTS

Teresa M. McDonough

Program Manager, Traumatic Brain Injury Waiver Program

West Virginia Department of Health and Human Resources

Bureau for Medical Services

350 Capitol Street, Room 251

Charleston, West Virginia 25301

Phone: (304) 356-4924

Email: [Teresa.M.McDonough@wv.gov](mailto:Teresa.M.McDonough@wv.gov)

Website: [www.dhhr.wv.gov/bms/](http://www.dhhr.wv.gov/bms/)

Barbara Recknagel

Manager, KEPRO

1007 Bullitt Street, Suite 200

Charleston, West Virginia 25301

Phone: (866) 385-8920 or (304) 380-0617

Fax: (866) 607-9903

Email: [brecknagel@kepro.com](mailto:brecknagel@kepro.com)

Website: <http://wvaso.kepro.com/>

